

LAND DESIGNS, LLC

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SOD, SEED & PLANT REPLACEMENT POLICY AND PROVISIONS

Sun Viking Land Designs, LLC selects the finest plant materials available. To assure both plant viability and future growth, professionals using proven planting procedures handle all plants. To further demonstrate our faith in our product, we provide the following Plant Replacement Policy.

For a period of 30 days without a sprinkler system and 365 days with a sprinkler system from the date Sun Viking Land Designs, LLC installs your plant material, if it is determined that the plant material is no longer viable, Sun Viking Land Designs, LLC shall replace the dying plant material under the following conditions.

- 1. All accounts must be current and fully paid. Final Payments are due at job completion.
- 2. Upon installation, plant care & sod care instructions are provided. These must be followed to enforce policy.
- 3. THERE ARE NO GUARANTEES ON SOD INSTALLATIONS BECAUSE ONCE THE SOD IS INSTALLED IT IS THE RESPONSIBILITY OF THE CUSTOMER TO WATER. SOD ONLY DIES BECAUSE OF LACK OF WATERING. IT IS VERY RARLY THAT SOD DIES BECAUSE OF OVER WATERING.
- 4. THERE ARE NO GUARANTEES SEED INSTALLTIONS BECAUSE MULTIPLE SEEDING MAY BE NEEDED TO ACHIEVE A THICK LAWN.
- 5. SUN VIKING LAND DESIGNS; LLC MUST BE INFORMED IMMEDIATELY OF A STRESSED PLANTS, SOD or SEED. ANY CLAIMS SUBMITTED FOR COMPLETELY DEAD PLANTS, SOD & SEED, WITHOUT PRIOR NOTIFICATION, WILL BE DENIED.
- 6. There are no labor costs for plant replacements unless plant material **DIES** due to homeowner neglect.
- 7. Substitutions, of equal or greater value may be made, depending on plant availability.
- Sun Viking Land Designs, LLC reserve the right to determine the best time to replace plant material according to planting season.
- 9. ALL PLANT MATERIAL will only be replaced one (1) time replacement.
- 10. SUN VIKING DOES NOT GUARANTEE ANY TRANSPLANTED PLANT MATERIAL.
- Sun Viking Land Designs, LLC is not responsible for moving or repositioning ANY Sprinkler Heads, Sprinkler Lines, Sprinkler Mains or Valve Boxes.

Note: Plants that are damaged by forces over which **Sun Viking Land Designs**, **LLC** has no control, such as weather, chemicals, or mechanical damage, **SHALL NOT** be replaced under the Plant Replacement Policy. Lawn areas, bedding plants, ground covers, i.e. mass plantings, will not be replaced on a per plant basis, but as needed to maintain the integrity of the design